

TITLE 4: ECONOMIC RESOURCES
DIVISION 7: INSURANCE

§ 7808. Utilization Review Procedures.

Decisions denying coverage of mental and/or behavioral health services provided by telehealth shall be subject to the same utilization review procedures as decisions denying coverage of services provided by an in-person encounter. A health insurance issuer or health benefit plan shall not impose any type of utilization management on benefits provided by telehealth unless such type of utilization management is imposed when such benefits are provided by in-person consultation or contact. Any type of utilization management that is imposed on benefits provided by telehealth may not occur with greater frequency or more stringent application than such form of utilization management is imposed on such benefits provided by in-person consultation or contact.

Source: PL 23-13, § 2 (Nov. 22, 2023).

Commission Comment: *Legislative Findings.*—For Findings and Purposes of PL 23-13, see Commission comment to 4 CMC § 7801.